



Please read our Cancellation, Shipping and Refund Policies

CANCELLATION POLICY

Class Cancellation and Fee: Any group, individual/student/child that registers for **ANY** class and becomes unable to attend, withdraw or need to cancel, a cancellation notification must be received no later than one-week prior to the start of class by contacting the gym. You will be charged a \$35.00 cancellation fee.

Service Cancellation and Fee: Any group, individual/student/child that registers or retain Cheer Connection for **ANY** service and becomes unable to attend or need to cancel, a cancellation notification must be received no later than two-weeks prior to service start date by contacting the gym. You will be charged a \$50.00 cancellation fee.

SHIPPING POLICY

Cheer Connection **DOES NOT** ship orders purchased via our website. **ALL** merchandise/orders placed on the website **MUST** be picked up at our facility located at 7201 Old Alexandria Ferry Road, Clinton, MD 20735.

REFUND POLICY

Monthly Tuition: Monthly Tuition Fees are **NON-REFUNDABLE** for our All-Star Cheerleading Program.

Registration Fee or Deposit Fee: Registration Fee or Deposit Fee required for classes or services are **NON-REFUNDABLE**.

Class or Service Fee: If we receive notification within the cancellation time limit, we will **REFUND** the class or service fee, minus any cancellation fees.

Merchandise: There is **NO REFUND** on merchandise purchased from our Pro Shops (e-commerce or on-site). Merchandise can be exchanged within 10 days with the original sales receipt or web emailed receipt.